



# eSkill Test results by subject

## General info

<b>Candidate</b>	Name	Virginia Sills
	Phone Number	
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<b>Test</b>	Road America Assistance Coordinator (#339828957a413fed)	
<b>Date submitted</b>	3/8/11	
<b>Elapsed time</b>	12:00	
<b>Score</b>	89 %	
<b>Evaluation</b>	Very strong knowledge	

## Results by subject

Subject	All	Correct	Partially correct	Incorrect	Unanswered	Percentage Correct
English Language (US)	17	17	0	0	0	100.00 %
Basic Computer Knowledge for Windows	17	11	3	3	0	73.53%
Customer Service	16	15	0	1	0	93.75%

## Essay questions sections

If one of your colleagues was not accomplishing his tasks, would you report him to management? If not, how would you handle the situation?

Describe a time when you had to adapt to a completely new environment, situation, or team.

### Essay questions sections

Describe a situation in which your opinion was different from that of everyone else in the team. What did you do?

Describe a situation in which you postponed your own tasks to help a colleague understand his or her tasks. How did you help him or her? What was the result?

Describe a work situation in which you had to communicate with someone you disliked. How did it go?

Describe a work situation in which you had to communicate with a person who obviously disliked you. How did it go?

How would you describe yourself regarding your ability to work in a team?

Describe a situation in which you had to request help from your colleagues in order to handle a task.

### Typing questions sections

Total questions	Total answered questions	Total elapsed time
1	1	2:29

### Regular typing

Average Standard Gross WPM	Average Standard Net WPM	Average KPH	Average KPM	Average Accuracy (%)	Average Actual Gross WPM	Average Actual Net WPM
50	50	14956	249	100	41	41